# INTRODUCTION TO EXPLORATORY FACTOR ANALYSIS

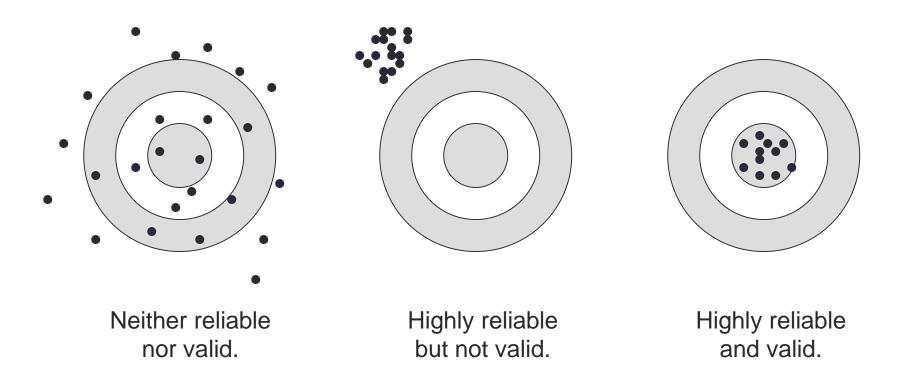
Chapter 3 Principle components analysis Subjective

Confirmatory factor analysis Structural equation modeling These have hypothesis tests

# **Topics**

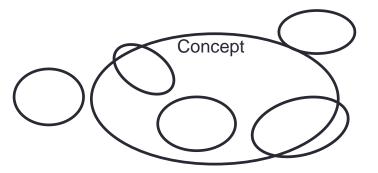
- 1. What is Factor Analysis?
- 2. Questionnaire design and factor analysis.
- 3. Designing a factor analysis.
- 4. Example.

#### EFA & Validity and Reliability

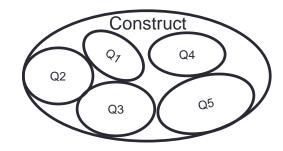


- **Reliability:** Repeated measurements of the same thing give consistent results.
- Validity: Measuring what you actually mean to measure.

Put simply, in our way of thinking, concepts are precursors to constructs in making sense of organizational worlds...



A construct is formulated so it can be measured; its primary purpose is to delineate a domain of attributes that can be operationalized and preferably quantified as variables.



# **Forming Groups**

analysis We SO groups of related technique, cluster as a rare **:** such ignore **Q-type forms** This is respondents choose to does.

We focus here. Variables Respondents 

R-type forms groups of related variables.

#### **Notation**

Ovals are latent unobserved (latent) variables



Squares are observed variables

 $\rightarrow$  Straight arrows indicate causality

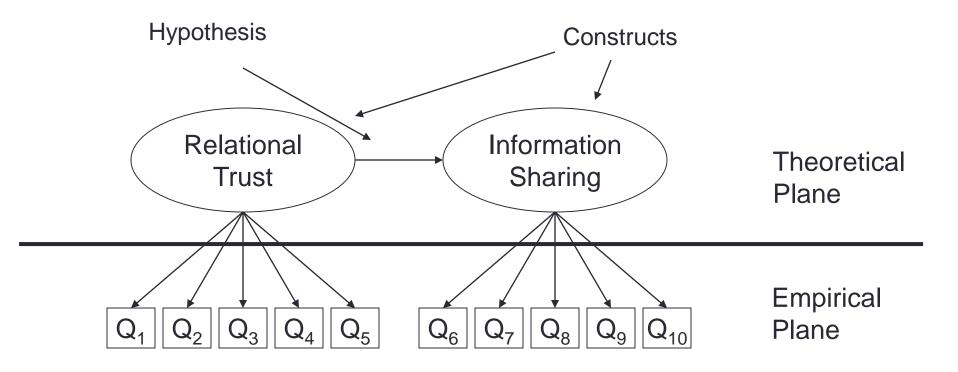
Curved arrows indicate association/correlation

# 1. What is Factor Analysis?

- It considers the inter-relationship between variables.
- You input a "bunch" of variables, and it divides them into groups (factors) based on underlying common dimensions.
  - E.g. Questionnaire items like trust (5 indicators) and information sharing (5 indicators).
- You can use it to explore the dimensionality of data, or to confirm beliefs about the structure.
  - Do not confuse this with confirmatory factor analysis (as with LISREL), which tests hypotheses regarding data dimensions.

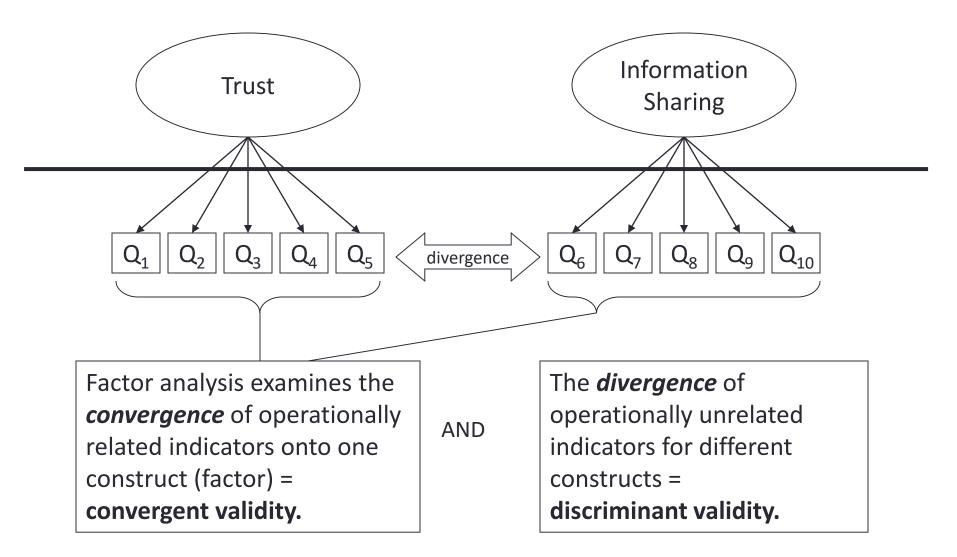
# **Operationalizing Constructs**

Example: Questionnaires are operationalizations of constructs (variables) expressed in hypotheses.



Rule of Thumb: Multi-item measures reduce error.

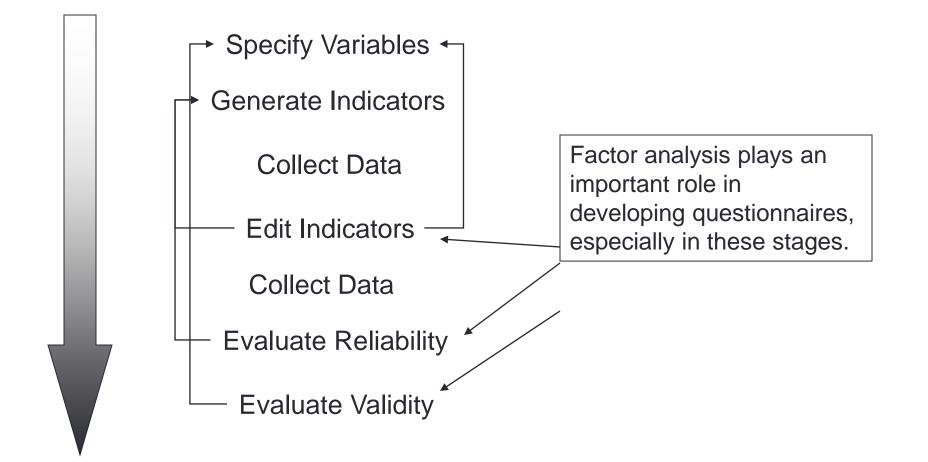
# **Convergent & Discriminant Validity**



# 2. Questionnaire Design

- In market analysis, questionnaires are the most common way to collect data.
- They function to standardize the communication between the interviewer and respondent, thus aiding in quantifying the data.
- They are directly based on the research question, with the aim of providing the data to answer the question.

# **Developing Questionnaires**



# **Generating Indicators**

- Precisely define what is included and excluded in the domain of the construct.
- How was it measured before?
- Use a garbage-can approach to create a pool of measures:
  - Empirical studies.
  - Exploratory research.
- Evaluate the measures through logic, consultation with experts, and *factor* analysis.

### Definitions

A working alliance is the joining of a patient's reasonable side with a therapist's working or analyzing side (Gelso and Hayes 1998), and consists of: a) a collaborative nature, b) an affective bond, and c) the joint ability to agree on goals and tasks (Martin et al. 2000).

Theoretical Plane

A common facet of the scales is that they measure working alliance as the collaborative nature, affective bond, and joint ability to agree on goals and tasks (Martin et al. 2000).

Empirical Plane

Q1: The advisor and I agree on what will be discussed during the session. (agree)

Q2: After the session the advisor and I have the same understanding of how we will proceed so that I will get the help I need from the bank. (collab)

Q3: I feel respected and accepted by the advisor. (affect)

# 3. Designing a Factor Analysis

Two issues:

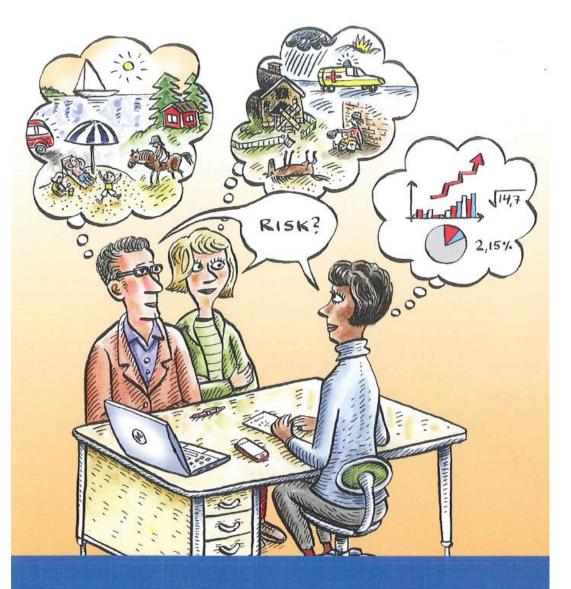
- 1. Choosing the variables.
  - Metric variables (using dummies is possible).
  - Minimize number of variables.
    - Too many makes it meaningless.
- 2. Sample size.
  - Minimum 100.
  - 5/1 (10/1) ratio of observations to variables.

# Assumptions

- Some multicollinearity is good.
- Check the bivariate correlation matrix.
  - You want a "substantial" number of significant correlations.
- Check the measure of sampling adequacy (KMO).
  - Minimum .5, but higher is better.
- Check the anti-image correlation matrix.
- Outliers can substantially affect results.
- Consider homogeneity:
  - e.g. Of male/female with regard to the structure.

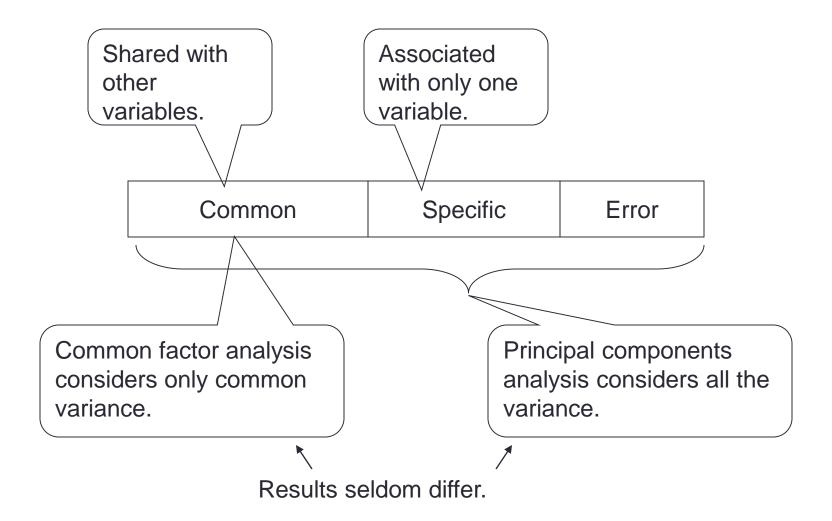
# **Conceptual Issue**

- The sample should be homogeneous with regard to the underlying factor structure.
- E.g. You collect data on service encounters between the provider and customer. Do they share a common understanding (factor structure), or do they differ?
- If they differ they should not be combined into the same structure!



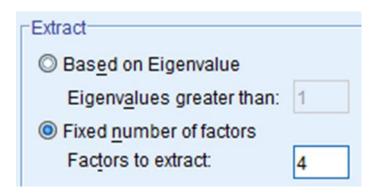
Financial advisory services

### Variance



# Choosing the Number of Factors

- Use the default in the program (SPSS), which is based on the eigen values.
  - The default cutoff is 1, but it can be useful to adjust it to "force" the number of factors you want.
  - You do this based on theoretical logic and analysis of the eigen values.
  - E.g. If the next highest eigen value is .94, it is close enough to 1 to consider forcing the factor. If it is .54 then you are pushing pretty hard.



# Interpreting the Factors

- Interpreting an unrotated factor matrix is difficult, if not impossible.
- Two basic types of rotation to choose from:
  - 1. Orthogonal: Axis maintained at 90 degrees.
  - 2. Oblique: Rotating the axis to best fit the data, which is not necessarily 90 degrees.
    - More flexible, but more controversial.
- Rule of Thumb: Try different methods.
  - The results are usually identical.

#### Factor thresholds

The larger the factor size, the greater its importance for interpreting the factor.

The square of the loading is its contribution to the explained variance of the factor.

Factor Loading	Sample Size
.30	350
.35	250
.40	200
.45	150
.50	120
.55	100
.60	85
.65	70
.70	60
.75	50

# **Practical Significance**

- ±.3 .4 is minimal.
- $\pm$  .5 is good.
- $> \pm .7$  is excellent.

# Which Matrix to Look At?

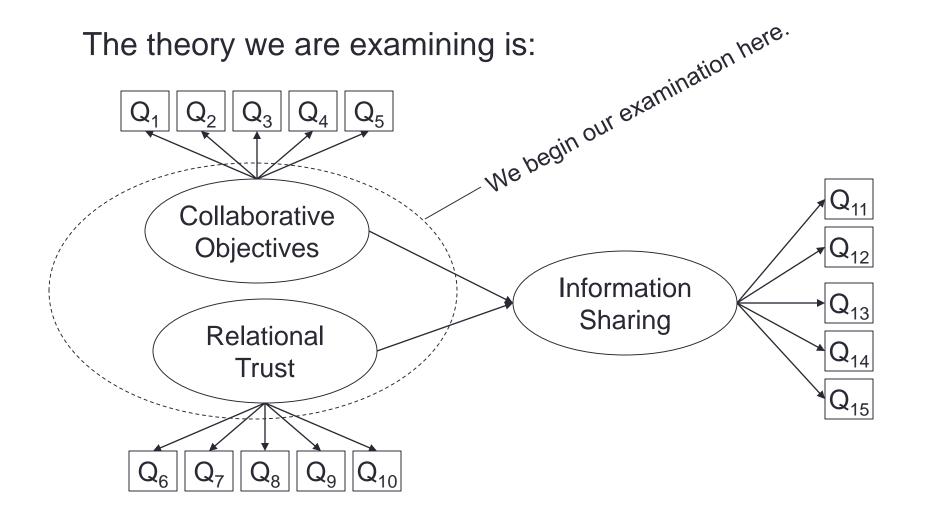
Assuming that more than one factor is formed:

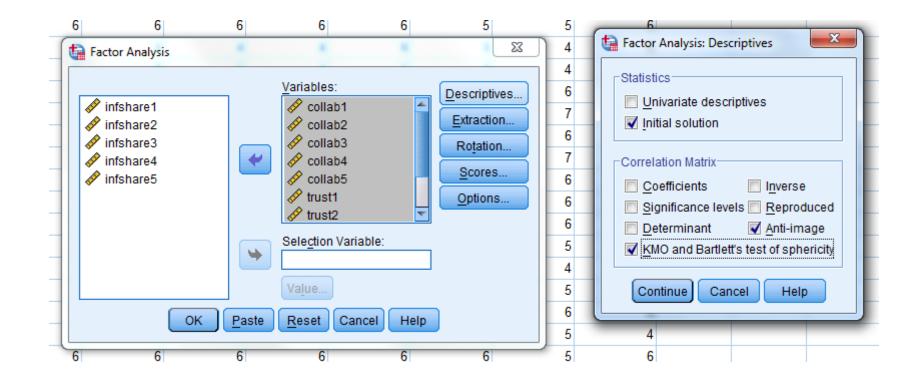
- Orthogonal (90% axis): Look at the *rotated factor matrix.*
- Oblique: Look at the *pattern matrix.*
- Consider each variable and which factor it loads highest on.

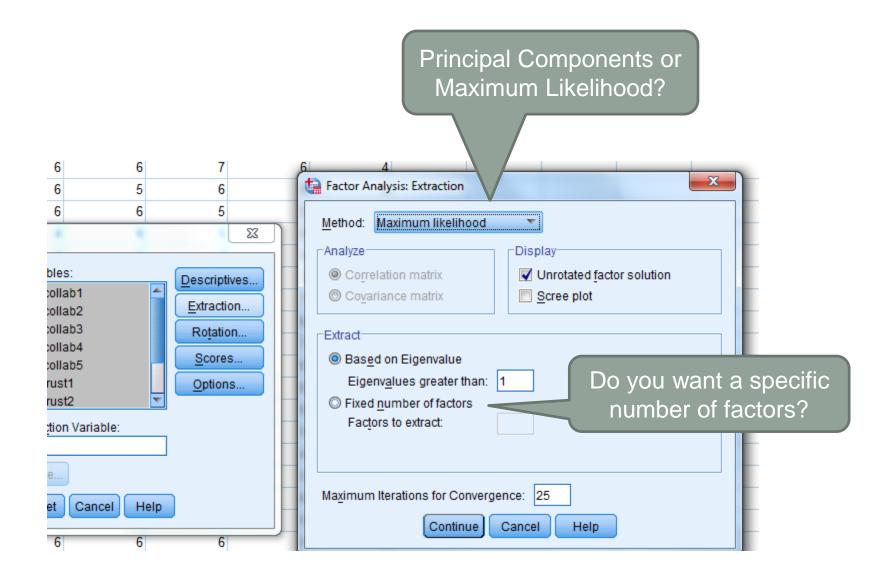
# Communalities

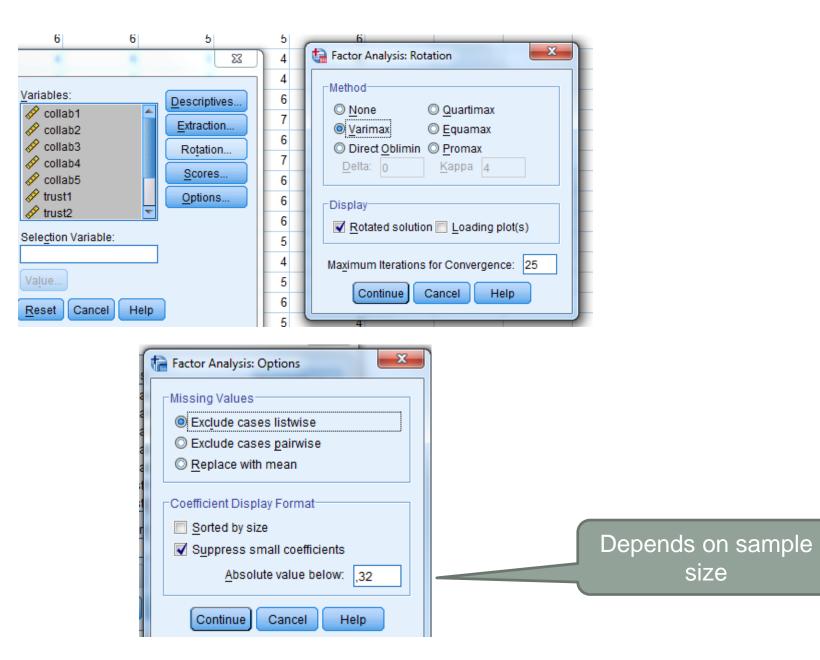
- Communalities represent the explained variance of the factor solution for each variable.
  - Are they too low (No specific value is given, but Hair et al. Mention .5)?
    - Either ignore the variable and interpret the solution,
    - Or, delete the variable and rerun the analysis.
  - Generally, I don't like including "useless" variables because they affect the results.

# 4. An Example









### **Correlation Matrix**

	CO	CO	CO	CO	CO	RT	RT	RT	RT	RT
CO	1.0									
CO	.779	1.0								
CO	.718	.775	1.0							
CO	.721	.709	.793	1.0						
CO	.746	.735	.706	.769	1.0					
RT	.482	.469	.389	.433	.408	1.0				
RT	.472	.483	.403	.515	.435	.681	1.0			
RT	.501	.443	.373	.509	.420	.661	.747	1.0		
RT	.476	.461	.426	.541	.431	.676	.751	.763	1.0	
RT	.486	.442	.432	.534	.441	.646	.701	.708	.758	1.0

Correlations

All correlations are significant at the .01 level.

#### KMO

KMO	Dand Bartlett's Test		u want this ove .5.
Kaiser-Meyer-Olkin Adequacy.	Measure of Sampling	.920	
Bartlett's Test of Sphericity	Approx. Chi-Square df	2486.581 45	
	Sig.	.000	

- >.9 Marvelous
- .8+ Meritorious
- .7+ Middling
- .6+ Mediocre
- .5+ Miserable
- <.5 Unacceptable

# Anti-Image Matrix (correlations)

	СО	СО	CO	СО	CO	RT	RT	RT	RT	RT
CO	.931 <sup>a</sup>									
CO	345	.906 <sup>a</sup>								
CO	118	383	.886 <sup>a</sup>							
CO	097	.033	459	.897 <sup>a</sup>						
CO	263	218	011	370	.923 <sup>a</sup>					
RT	087	084	024	.132	019	.947 <sup>a</sup>				
RT	.067	125	.061	068	004	218	.931 <sup>a</sup>			
RT	153	.020	.126	087	.034	139	284	.922 <sup>a</sup>		
RT	.049	009	015	111	.036	169	230	293	.920 <sup>a</sup>	
RT	039	.084	052	073	018	153	153	162	320	.941 <sup>a</sup>

Anti-image Matrices

a. Measures of Sampling Adequacy(MSA)

Look at the diagonal for values under .5. When KMO is low this is a good way to weed out troublesome variables.

# Communalities

#### Communalities

	Initial	Extraction
СО	.708	.733
СО	.731	.757
со	.733	.768
со	.756	.764
со	.690	.724
RT	.574	.597
RT	.680	.732
RT	.688	.745
RT	.721	.787
RT	.652	.697

Rule of Thumb: >.5

Some authors suggest looking at communalities **after** you have decided on the number of factors. They also disagree as to a cutoff. Simply beware of small communalities!

Extraction Method: Maximum Likelihood.

# Eigen values & Explained Variance

	Initial Eigenvalues			Extraction	Sum s of Squa	ared Loadings	Rotation
		% of	Cumulative		% of	Cumulative	
Factor	Total	Variance	%	Total	Variance	%	Total
1	6.196	61.961	61.961	5.926	59.257	59.257	5.079
2	1.640	16.400	78.361	1.377	13.773	73.030	5.016
3	.429	4.293	82.654				
4	.332	3.323	85.977				
5	.304	3.041	89.018				
6	.284	2.836	91.854				
7	.254	2.541	94.395				
8	.219	2.187	96.582				
9	.194	1.937	98.519				
10	.148	1.481	100.000				

#### **Total Variance Explained**

Extraction Method: Maximum Likelihood.

a. When factors are correlated, sums of squared loadings cannot be added to obtain a total variance.

#### **Rotated Solution**

#### Rotated Factor Matrix<sup>a</sup>

	Factor				
	1	2			
collab1	,790	,330			
collab2	,821	,288			
collab3	,850	,215			
collab4	,794	,365			
collab5	,811	,257			
trust1	,278	,721			
trust2	,279	,809			
trust3	,256	,824			
trust4	,274	,844			
trust5	,295	,781			

Extraction Method: Maximum Likelihood. Rotation Method: Varimax with Kaiser Normalization. Rotated Factor Matrix<sup>a</sup>

Suppressed values

under .32

	Factor				
	1	2			
collab1	,790	,330			
collab2	,821				
collab3	,850				
collab4	,794	,365			
collab5	,811				
trust1		,721			
trust2		,809			
trust3		,824			
trust4		,844			
trust5		,781			

Extraction Method: Maximum Likelihood. Rotation Method: Varimax with Kaiser Normalization.

### **Principal Components (rotated)**

Rotated	Compon	<b>ΔΤΙΧα</b>	Two principal components
	Comp	onent	
	1	2	
collab1	,827	,320	
collab2	,853	,278	
collab3	,880	,200	
collab4	,824	,350	
collab5	,855	,238	Component scores
trust1	,258	,789	
trust2	,268	,845	
trust3	,248	,854	
trust4	,268	,863	
trust5	,284	,821	

Extraction Method: Principal Component Analysis. Rotation Method: Varimax with Kaiser Normalization.

a. Rotation converged in 3 iterations.

#### Assessment – we have construct validity

- Sample size 315 good.
- Correlations good.
- KMO .920 good.
- Anti-image all over .8 good.
- Communalities lowest near .6 good.
- Cumulative explained variance 78% good.
- Two factors good.
- All variables load significantly on the correct factor good.
- No significant cross-loadings good.